**三石重工FAQ资料收集（常见问题）**

1.**Are you a factory or a trading company?**

 We are a professional manufacturer in drilling area more than 20 years experience. Compared with trading company, we can offer you more detailed information immediately, can quote you with the more competitive price.
2.**What’s the delivery time?**

Normally the delivery time is about 7-15 days. For some special items, we can make it within 3-4 weeks, it depends on different products.
3.**How does your factory do regarding quality control?**

Quality is priority. Fortune land People always attach great importance to quality control from the very beginning to the end of the production. Every product will be fully assembled and carefully tested before it’s packed for shipment.

4. **What is your terms of packing?**

Generally, for machine,we send by FCL with nude package; for drill tools,we send by LCL, with well package.
5.**What’s the payment you accept?**

 As usual our payment is 30% T/T as deposit and 70% T/T before delivery, or some remain against BL copy. But we could also accept the payment such as L/C.

6. **What is the warranty of our machine?**

Our main machine enjoys a 1 year warranty,but not include any vulnerable parts on it.

We could offer vulnerable parts in a fast service when you need.

7.**Do you have any certificates for your machine?**
All of our products coming with the certificates of CE, ISO9001.

8. **Can you accept OEM orders?**Yes, with professional design team, OEM orders are highly welcome.

9.**How do you make our business long-term and good relationship?**1. We keep good quality and competitive price to ensure our customers benefits;
2. We develop agent way to work together for long and big business.

10. **How about your after-sales service?**

1. Provide customers with installation and commissioning online instructions.
2. Well-trained engineers available to overseas service.
3. Worldwide agents and after service available.